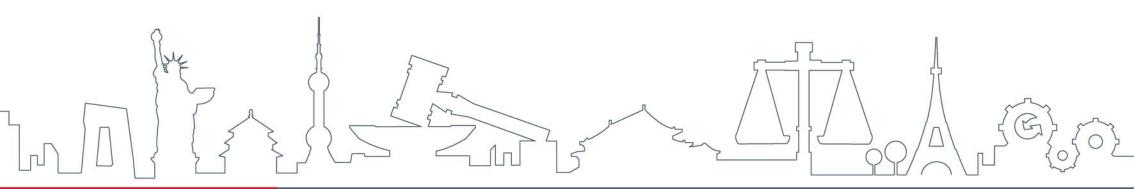


ISO 9001 in Kangxin

FICPI 18th Open Forum, Vienna

By James Chen

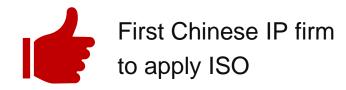


Overview of ISO 9001 in Kangxin



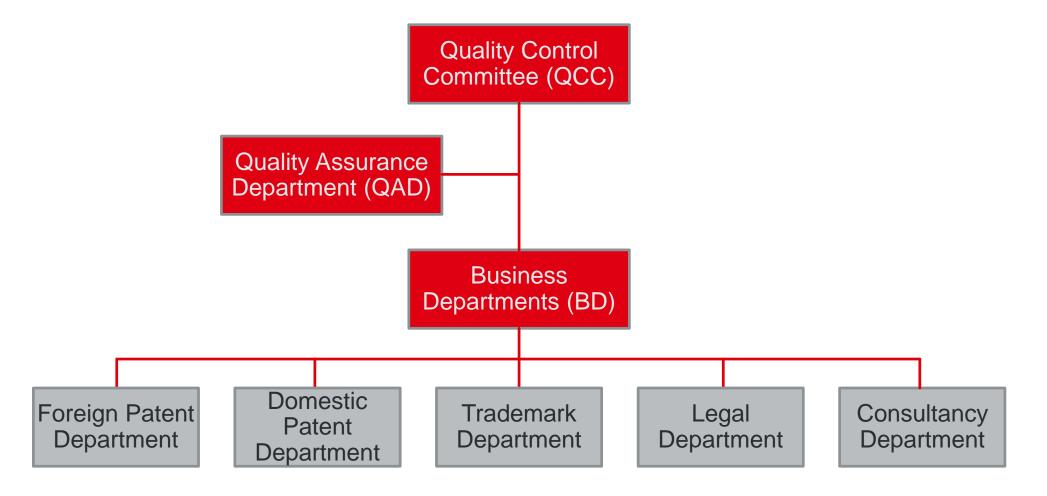






QMS Architecture in Kangxin





QAD Responsibility



Quality manual policy document preparation



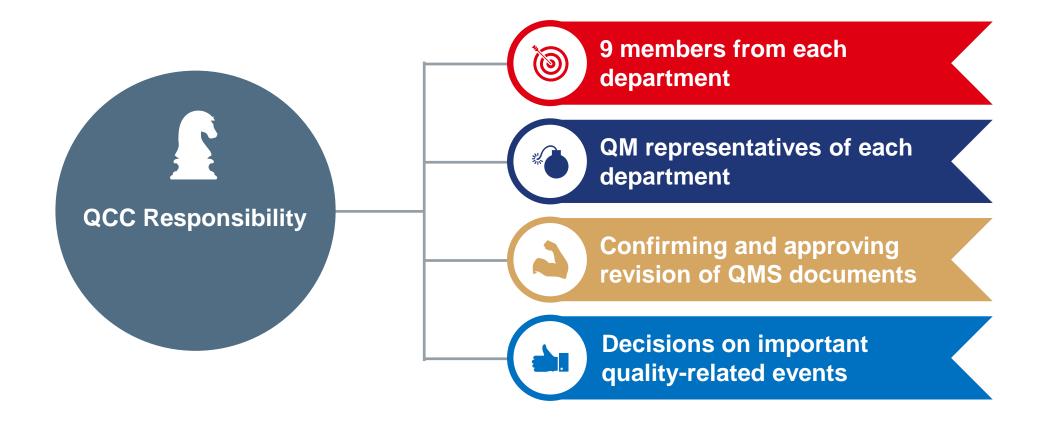
System version upgrading

Regular internal audit

Organization of quality-related activities

QCC Responsibility





BD Responsibility



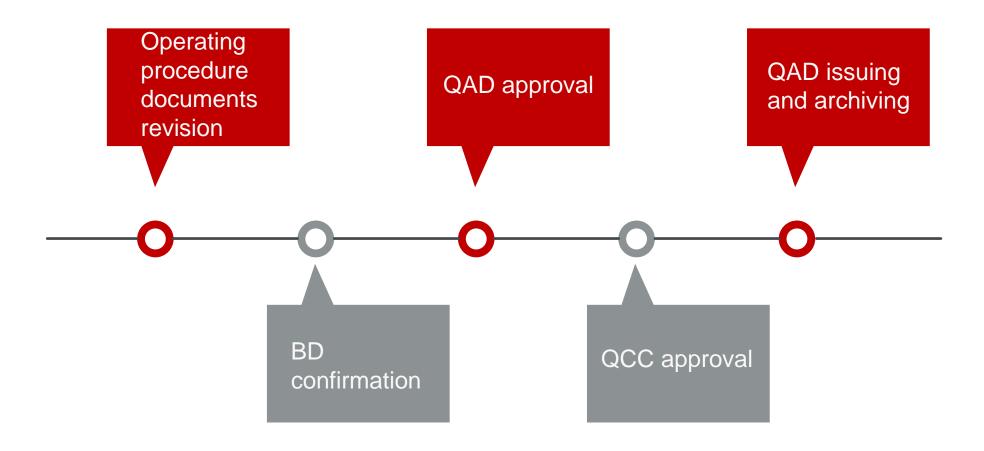


Work in accordance with operating procedural documents

Daily work check

System Documents Update





Internal Audit







QAD randomly selects work to be checked

Internal auditors cross-check



Complete internal report



Departments verify and correct

ISO 9001 in Foreign Patent Department

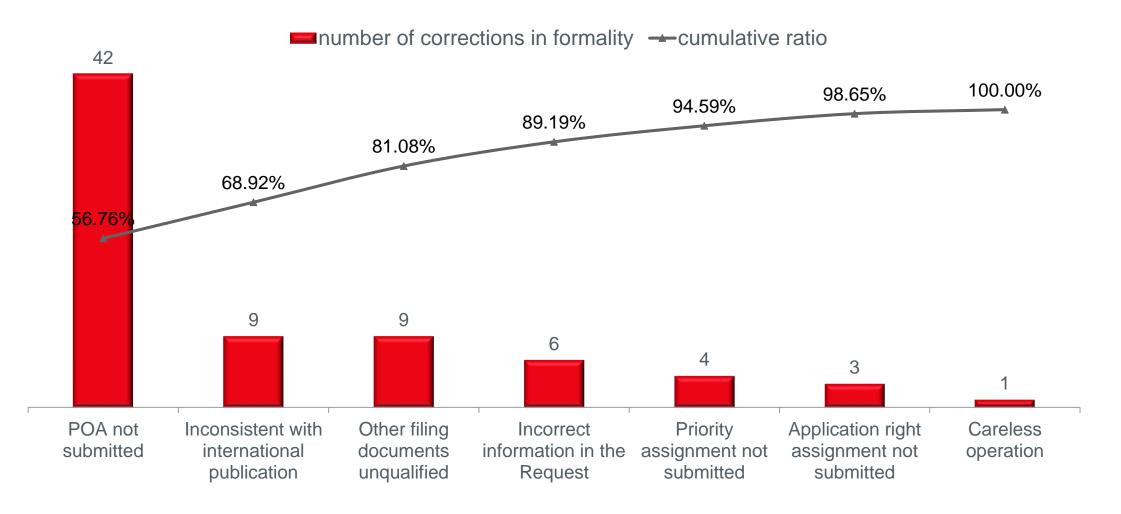






Quality improvement

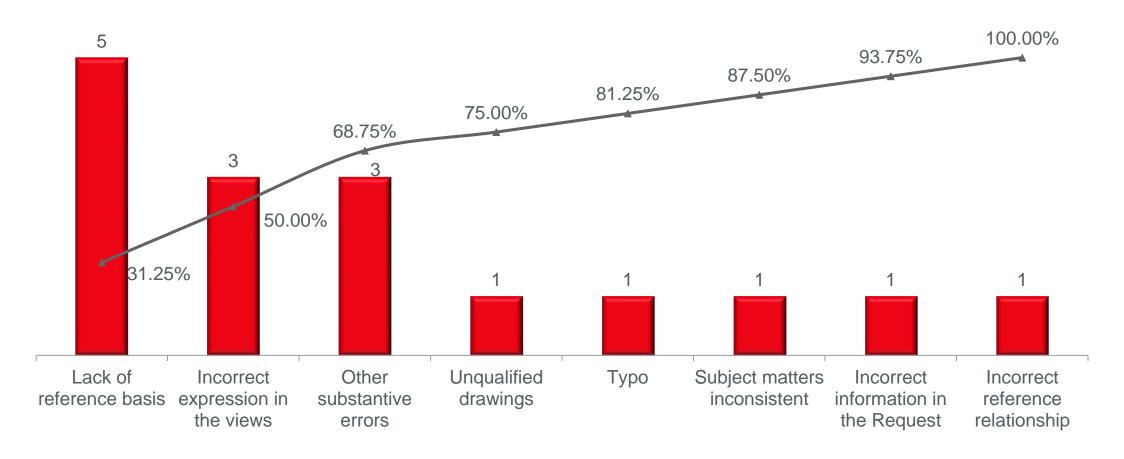




Quality Improvement



■ number of substantive corrections — cumulative ratio



Summary of experiences





Education and training



Paperless operation



Balance between quality and efficiency

IP+IT+AI





IT development to realize automation



E-service trademark platform using Al



Patent search and translation using Al







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